

CONTINUOUS INTEGRATION ORACLE PL/SQL-A I ORACLE FORMS



INTESA SANPAOLO
CARD

SADRŽAJ

Intesa Sanpaolo Card

- Tko smo mi
- Naši klijenti
- Naše usluge

Oracle release automation – smart continuous delivery

- Razvoj aplikacije, sustava – integracije – više developerskih teamova
- Enterprise sustav – zahtjevi, novi kanali
- Pametan i kontroliran razvoj oracle source code-a (ALM)
- Integration – build management
- Source code management (SCM)
- Ticket management – tracking - promjena source code-a
- Baza znanja – smart processing of data - linkovi
- Continous integration – continous testing
- Jenkins CI - Biti agilan

TKO SMO MI

Intesa Sanpaolo Card is a provider of payment solutions, dedicated to developing and managing payment business on the international level.

Company was founded in 2009 and is a member of Intesa Sanpaolo Group.

Our foundation is based on complementary strengths of the two strongest cards businesses within the Intesa Sanpaolo Group, **Banka Koper** and **Privredna banka Zagreb**, and their transition from local companies into a fully international organization.



NAŠI KLIJENTI

 **PRIVREDNA BANKA ZAGREB**

 **BANKA KOPER**

 **BANCA INTESA**

 **INTESA SANPAOLO BANKA**
Bosna i Hercegovina

 **INTESA SANPAOLO BANK**
Romania

 **VÚB BANKA**

 **CIB BANK**

 **ALEXBANK | البنك الأفلاقي**

 **BANCA INTESA**
Beograd

 **INTESA SANPAOLO BANK**
Albania

The Group's member banks currently manage:

- 75 thousand POS terminals
- 2,6 thousand ATM devices
- over 6,7 million cards

Figures as of 31st March 2015



NAŠE USLUGE

ISSUING SOLUTIONS

- Cardholder and Card Management
 - ▶ Cardholder Contact Solutions
 - ▶ Card Personalization and Distribution
 - ▶ Cardholder Billing and Statement Generation
 - ▶ Secure Data Printing
- Issuer Authorization Service
- Transaction Processing
- Proximity Payments

ACQUIRING SOLUTIONS

- ATM Solutions
 - ▶ Authorization and Transaction Processing and Routing
 - ▶ ATM Terminal Management
- POS Solutions
 - ▶ Authorization and Transaction Processing and Routing
 - ▶ POS Terminal Management
 - ▶ Merchant Management
- E-Commerce

VALUE ADDED SERVICES

- Reporting
 - ▶ Mandatory Reporting
 - ▶ Customized Reporting
- Call Center
- Dispute and Chargeback Management
- Strong Authentication
- Risk Management
 - ▶ Fraud Detection
 - ▶ Advanced Risk Modelling
- Statistical Modelling
- Loyalty Programs

All services and solutions are tailored to meet regional, local market or individual partner requirements.

RAZVOJ APLIKACIJE, SUSTAVA - INTEGRACIJE

Ideja - Developer – Rješenje

- Mali tim razvojnih inženjera
- Fleksibilnost, povezanost
- Lako održavanje
- Orientiranost tržištu



Rast potražnje funkcionalnosti

- Rast broja inženjera na aplikaciji
- Uvođenje sustava za praćenje rada
- Analitičari, projekt menadžeri
- Povećavanje kompleksnosti



Enterprise rješenja

- Change Request procedure
- Optimiranje resursa
- Razni alati za povećavanje efikasnosti upravljanja
- 24/7 dostupnost, SLA, reputacija



ENTERPRISE SUSTAV – ZAHTJEVI, NOVI KANALI

Core sustav:

- Više partnera, razne regulative, prilagodbe
- Standardizacija sustava
- Širenje razvojnih teamova

Razni kanali izmjene podataka:

- File transfer
- Web servisi
- Razni API

Pristup sustavima:

- Internet: web, mobile
- Vremenske zone
- Maintenance window - 24/7 sustav?



INTESA SANPAOLO
CARD

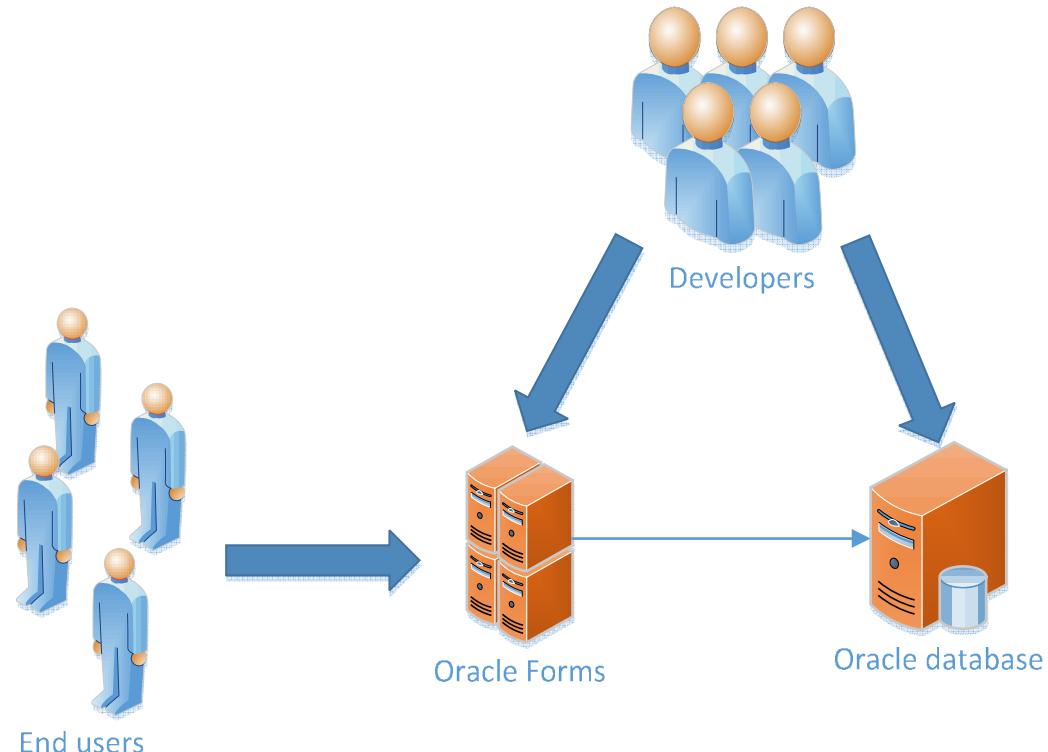
RAZVOJ – TEST – PRODUKCIJA (ALM)

Posao developer-a:

- Spajanje na baze
- Ažuriranje podataka
- Promjena PL-a
- Kreiranje Forms objekata
- Isporučivanje na application servere

Korisnici:

- Spajanje na aplikaciju
- Dohvat i manipulacija podataka preko Forms objekata



DINAMIKA RADA - IZAZOV

Developeri:

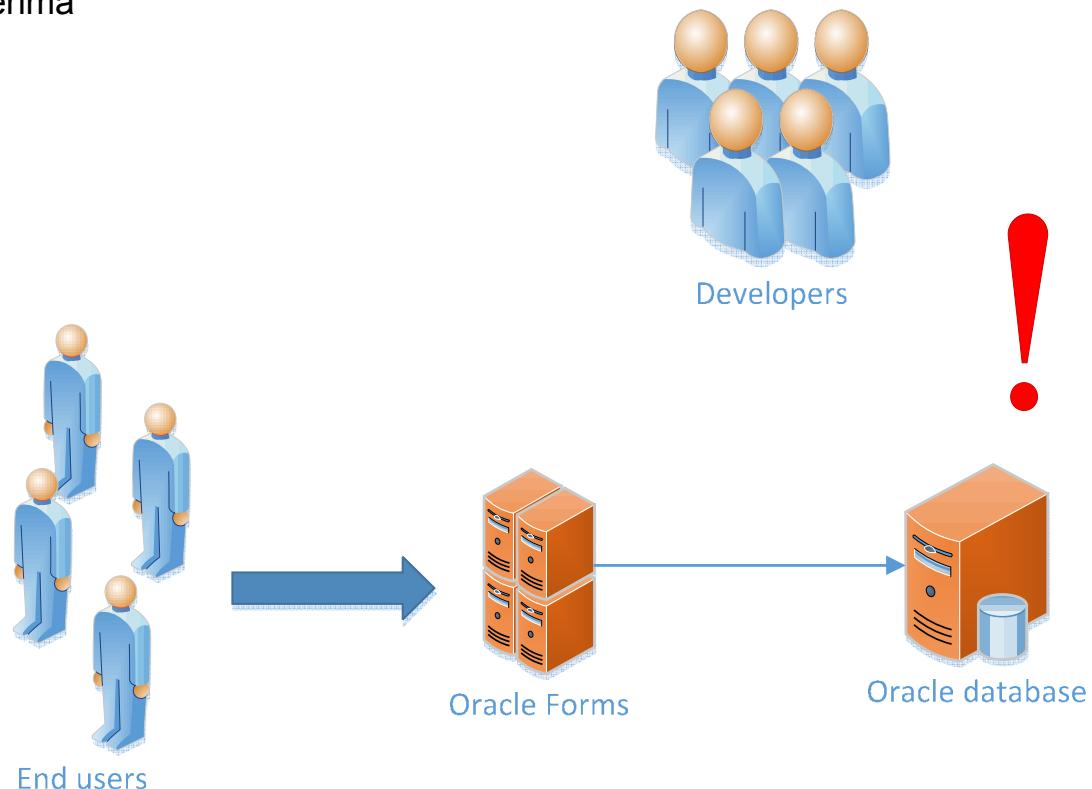
- Nemaju pristup aplikacijskim serverima
- Ne smiju mijenjati PL na bazama

Korisnici:

- Dalje moraju nesmetano koristiti funkcionalnu aplikaciju

Problem:

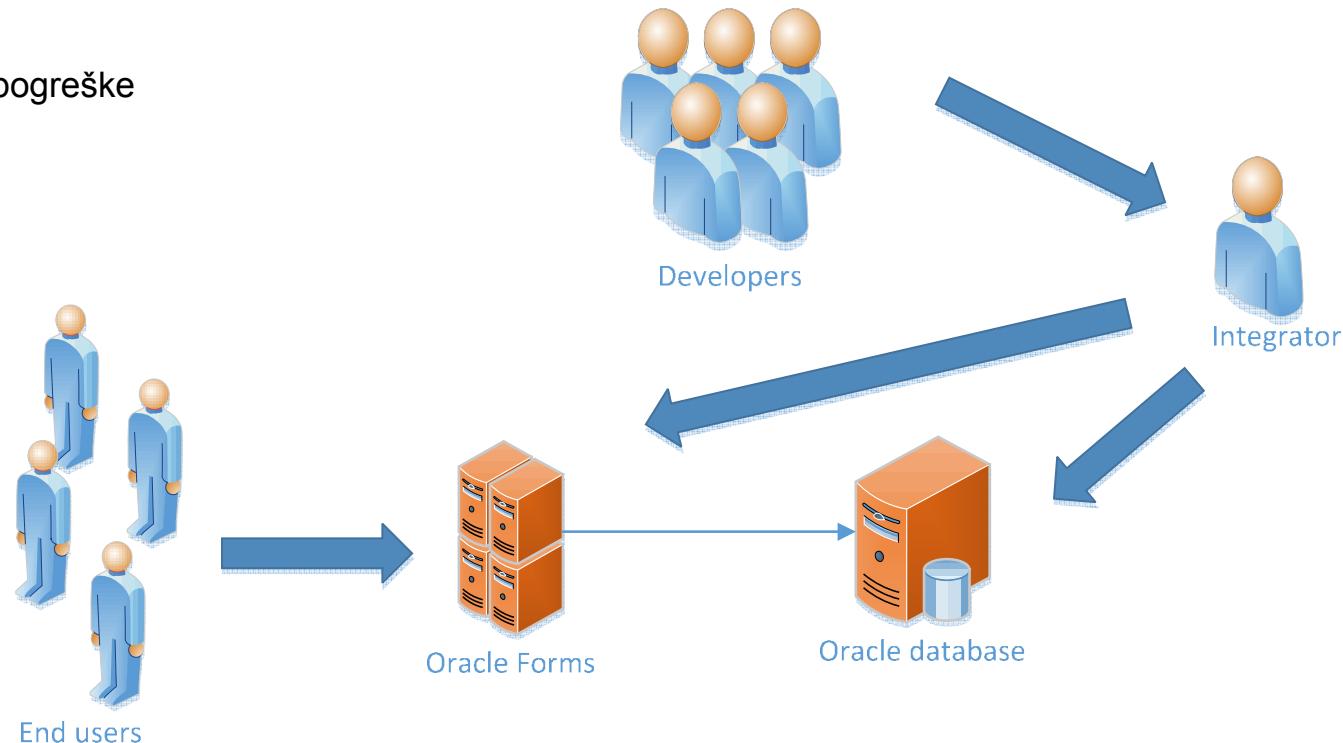
- Vezanih ruku održavati programski kod i forme
- Aktivna podrška korisnicima



INTEGRATION – BUILD MANAGEMENT

Podrška – zadovoljavanje standarda:

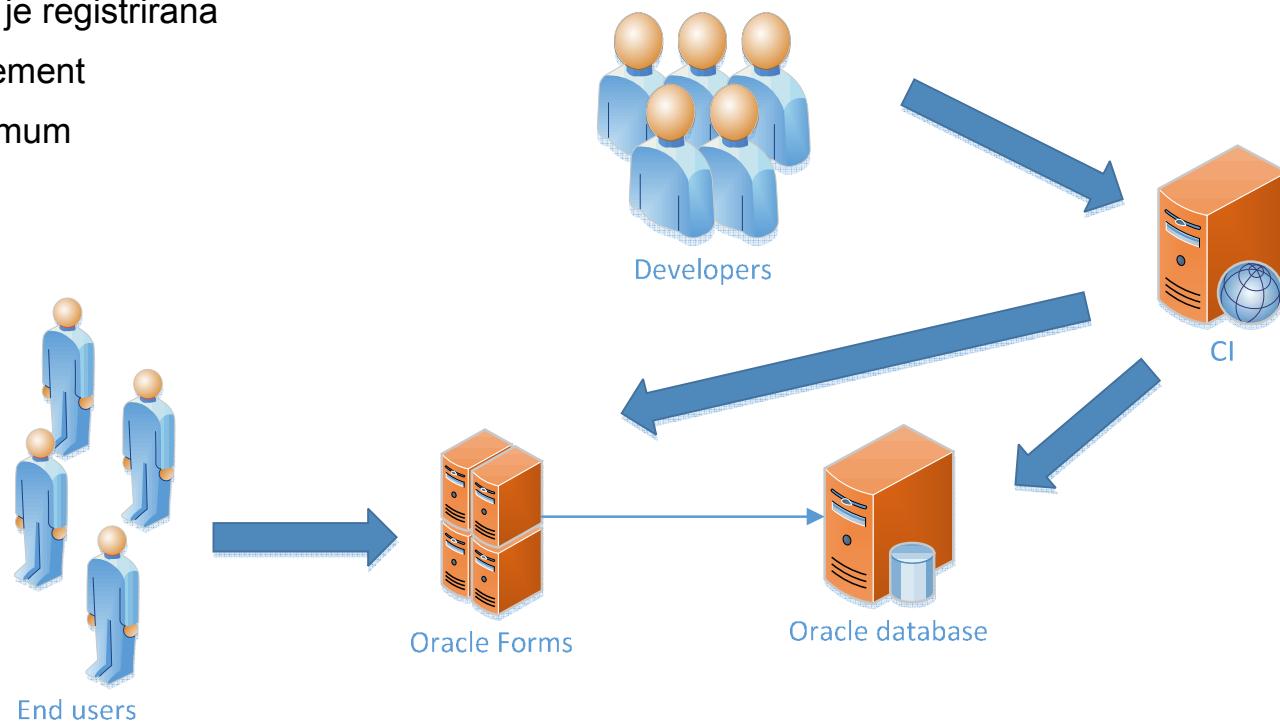
- Veza developer – oracle database – oracle forms
- Manualni rad
- Velika mogućnost pogreške
- Rad iteracijama



CONTINOUS INTEGRATION

Application Life Cycle:

- Optimirana veza developer – oracle sustav
- Svaka promjena je registrirana
- Release management
- Downtime - minimum



SOURCE CODE MANAGEMENT (SCM)

Source control sustav:

- Temelj praćenja razvoja
- Uvid u prošlost – starije verzije
- Backup source code-a
- Dostupno cijelom razvojnom timu

Tipovi source control sustava:

- Centralizirani (client – server)
- Distribuirani

IDE alati:

- Konektori za komunikaciju
- Mogućnost paralelnog rada

Podjela:

- Open source
- Proprietary

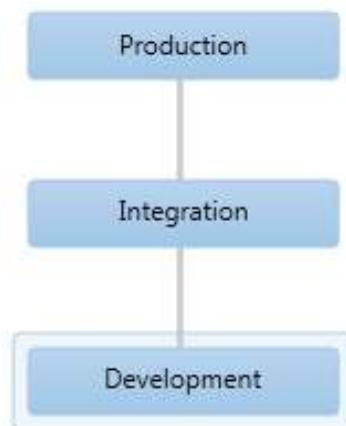
SOURCE CODE MANAGEMENT (SCM) - 2

Branching:

- Omogućuje paralelizam razvoja
- Vrlo korisno ako održavate različite verzije
- Izolacija – staging – testing

Osnovna podjela:

- razvoj
- test
- produkcija



TICKET MANAGEMENT - TRACKING

Ticket management:

- First line support
- Second line support
- Bug tracking

Agile:

- Feature
- User Story
- Issue
- Bug
- Task

Tracking systems:

- Serena Business Manager
- MS VS TFS
- Atlassiona Jira



PROMJENA SOURCE CODE-a – ZAŠTO

Zadovoljstvo klijenta:

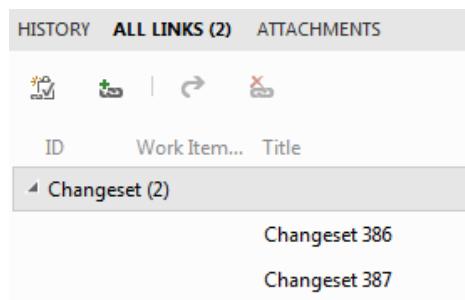
- Bug – fix request
- Enhancement – change request
- Projekti



LINKOVI – ZAHTJEV - CHANGESSET

History promjena:

- Tko i kada mijenja
- Nalog
- Description (detalji)



HISTORY ALL LINKS (2) ATTACHMENTS

ID Work Item... Title

Changeset (2)

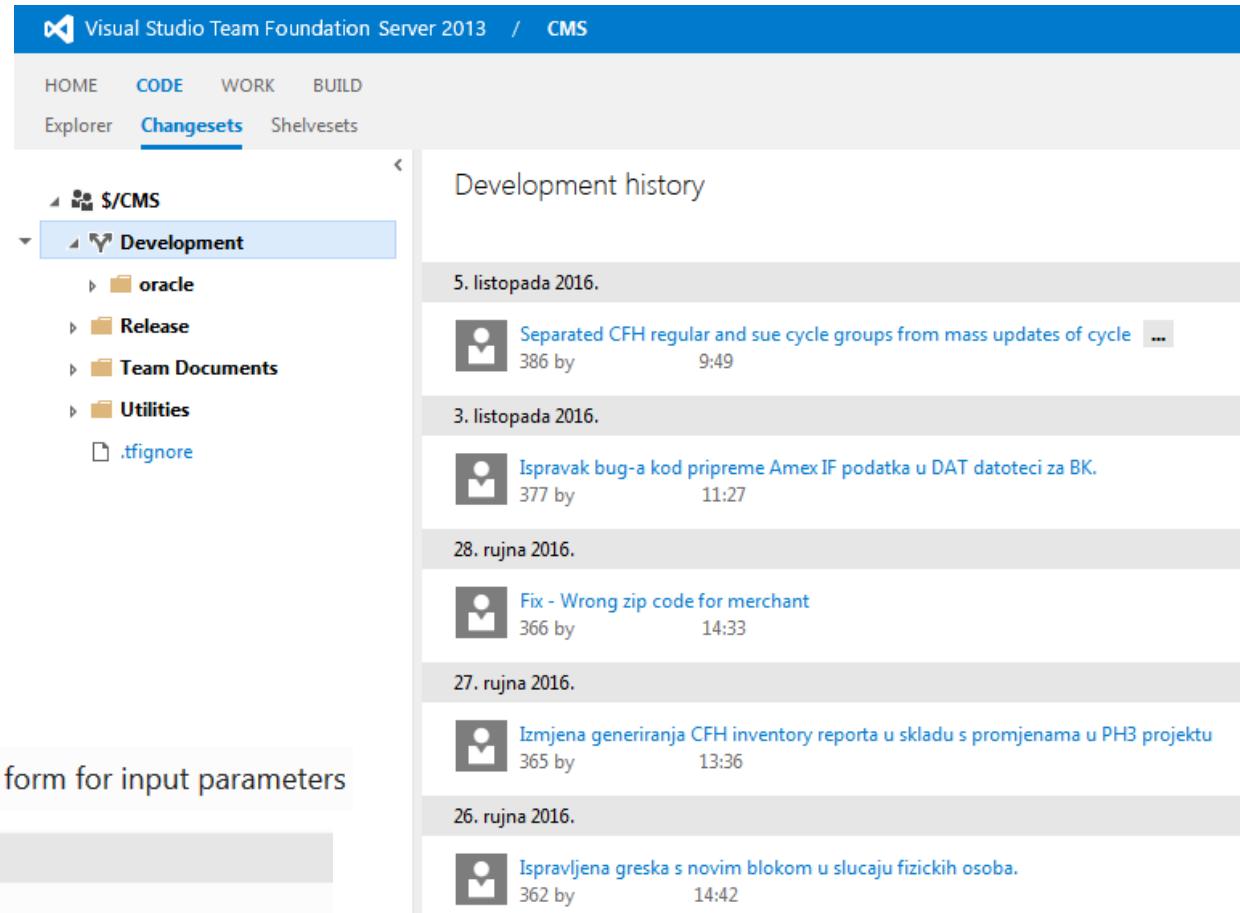
Changeset 386
Changeset 387

Bug 146: INTERNAL - improvement of form for input parameters

REPRO STEPS SYSTEM INFO TEST CASES

B / U

klikne se generate virtual card i kreira se plastika umjesto struje



Visual Studio Team Foundation Server 2013 / CMS

HOME CODE WORK BUILD

Explorer Changesets Shelvesets

\$/CMS Development

oracle Release Team Documents Utilities .tfignore

Development history

5. listopada 2016.

368 by Separated CFH regular and sue cycle groups from mass updates of cycle ... 9:49

3. listopada 2016.

377 by Ispravak bug-a kod pripreme Amex IF podatka u DAT datoteci za BK. 11:27

28. rujna 2016.

366 by Fix - Wrong zip code for merchant 14:33

27. rujna 2016.

365 by Izmjena generiranja CFH inventory reporta u skladu s promjenama u PH3 projektu 13:36

26. rujna 2016.

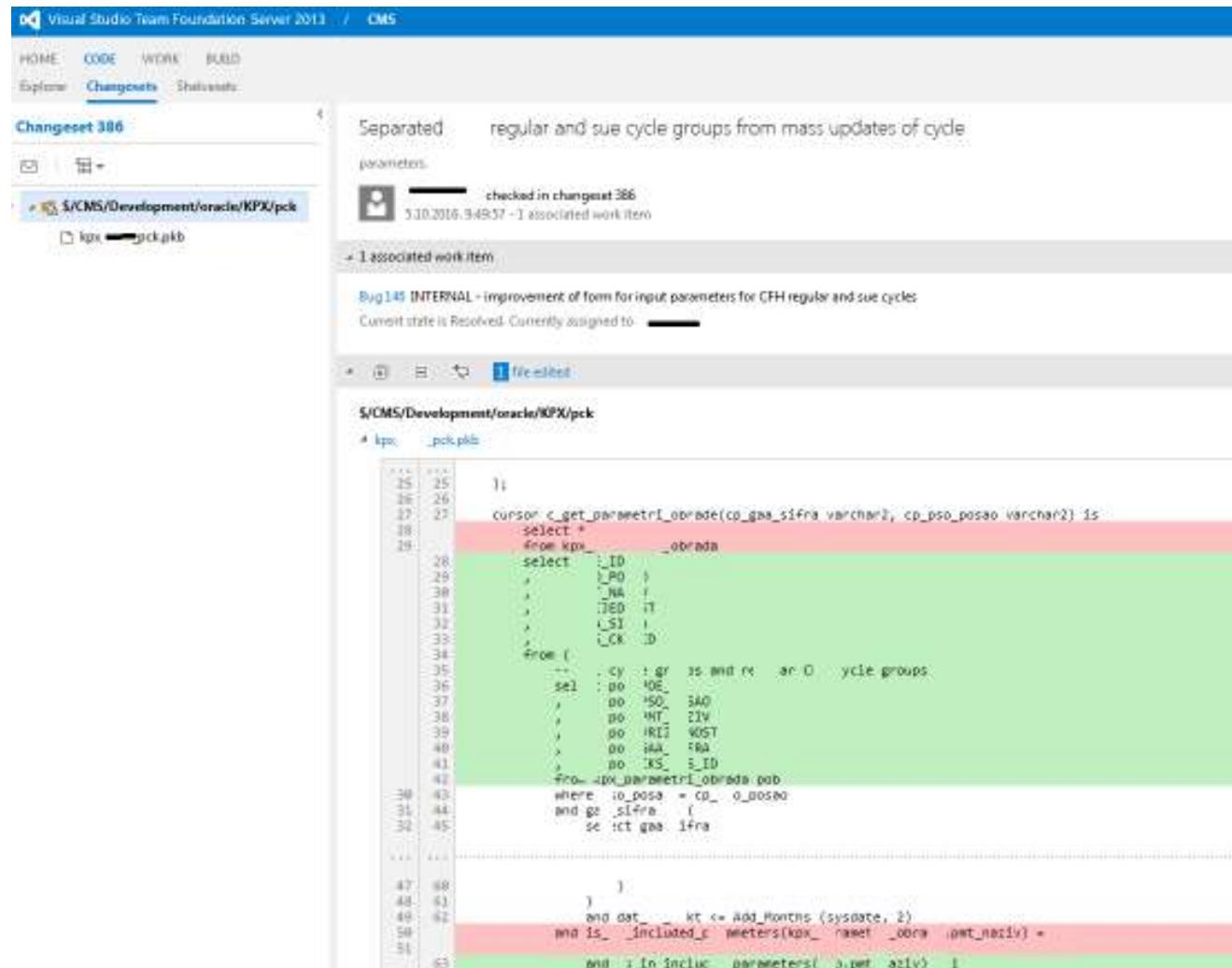
362 by Ispravljena greska s novim blokom u slučaju fizickih osoba. 14:42

BAZA ZNANJA – SMART PROCESSING OF DATA

Baza znanja:

- Usporedba
- Vizualna provjera
- Praćenje

- Online pristup
- Fleksibilnost



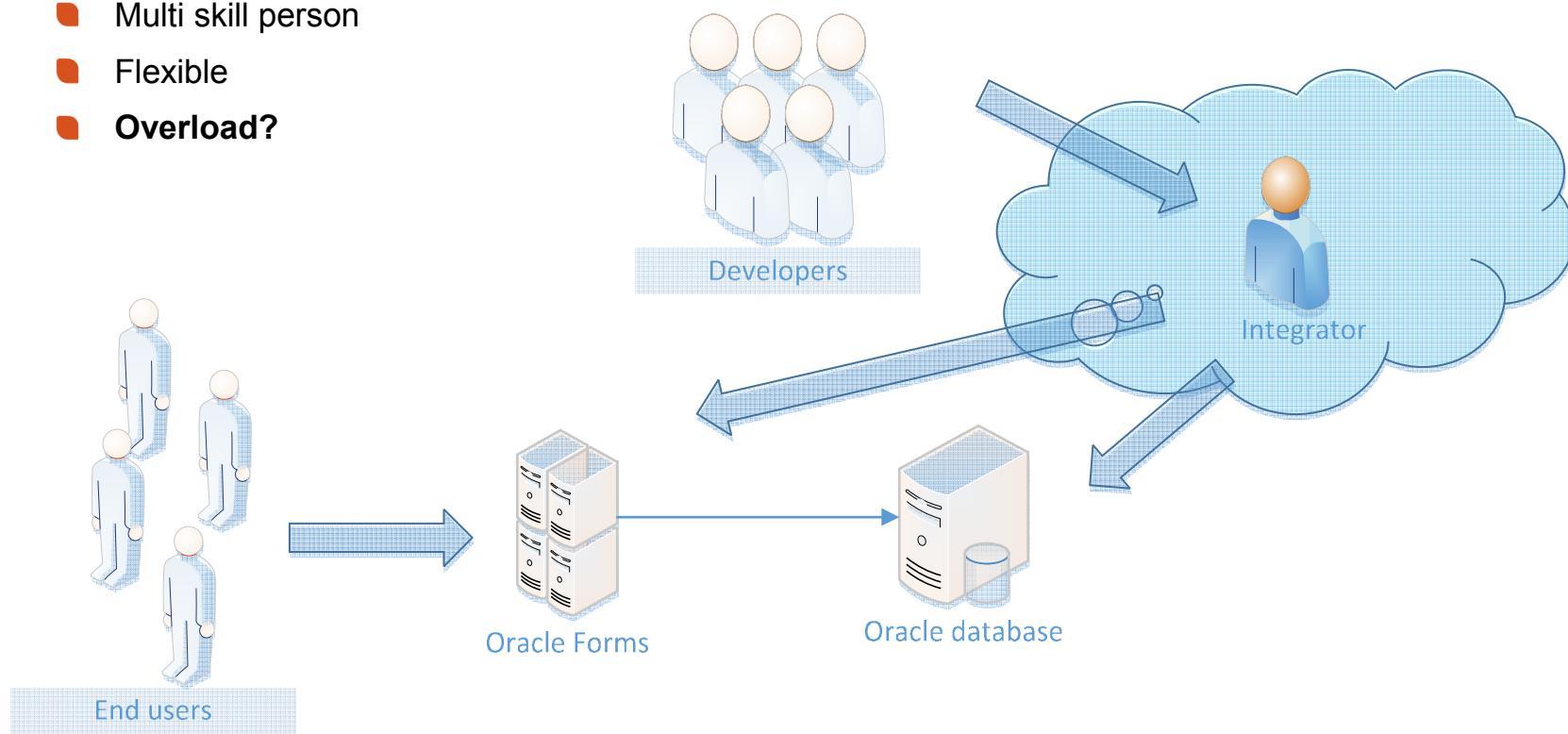
The screenshot shows a browser window for Visual Studio Team Foundation Server 2013. The top navigation bar includes HOME, CODE, MORE, and BUILD. Below it are links for Explore, Changesets, and Shelvesets. The main content area displays a 'Changeset 386' page. The changeset summary is: 'Separated regular and sue cycle groups from mass updates of cycle parameters.' It was checked in by 'black' on 3.10.2016, 3:45:37 - 1 associated work item. A bug report 'Bug 145 INTERNAL - improvement of form for input parameters for CFH regular and sue cycles' is listed, with a current state of 'Resolved'. The code editor below shows a PL/SQL script named 'kpx_pkp.pkb'. The code defines a cursor 'c_get_parametri_obraude' that selects parameters from 'kpks_parameters' table based on cycle group ID ('gr_id') and cycle type ('cy_type'). It then loops through the results to insert data into 'kpks_pkp' table. The code uses various Oracle functions like ADD_MONTHS and INSTR.

```
25:      1;
26:      cursor c_get_parametri_obraude(cp_gma_sifra varchar2, cp_pso_posao varchar2) is
27:      2:      select *
28:      3:      from kpks_parameters
29:      4:      select :_ID
30:      5:      , :_PO
31:      6:      , :_NA
32:      7:      , :_BD
33:      8:      , :_SI
34:      9:      , :_CK
35:      10:      from (
36:      11:          -- . cy : gr is and re ar 0 cycle groups
37:      12:          sel :po :re :na :bd :si :ck
38:      13:          , po :WT_21V
39:      14:          , po :IRI_90T
40:      15:          , po :IAA_78A
41:      16:          , po :KS_5_ID
42:      17:          fco_.pkp_parametri_obraude(po_
43:      18:              where :po_posa = cp_.o_posao
44:      19:              and gr_sifra =
45:      20:                  se :ct gma_sifra
46:
47:      21:          )
48:      22:          )
49:      23:          and dat_kt <= Add_Months (sysdate, 2)
50:      24:          and is_included_parameters(kpx_namet_loca_pkp_namiv) =
51:      25:              and :in_includ_parameters(:pmt_ziv) = 1
```

INTEGRATOR

System integrator:

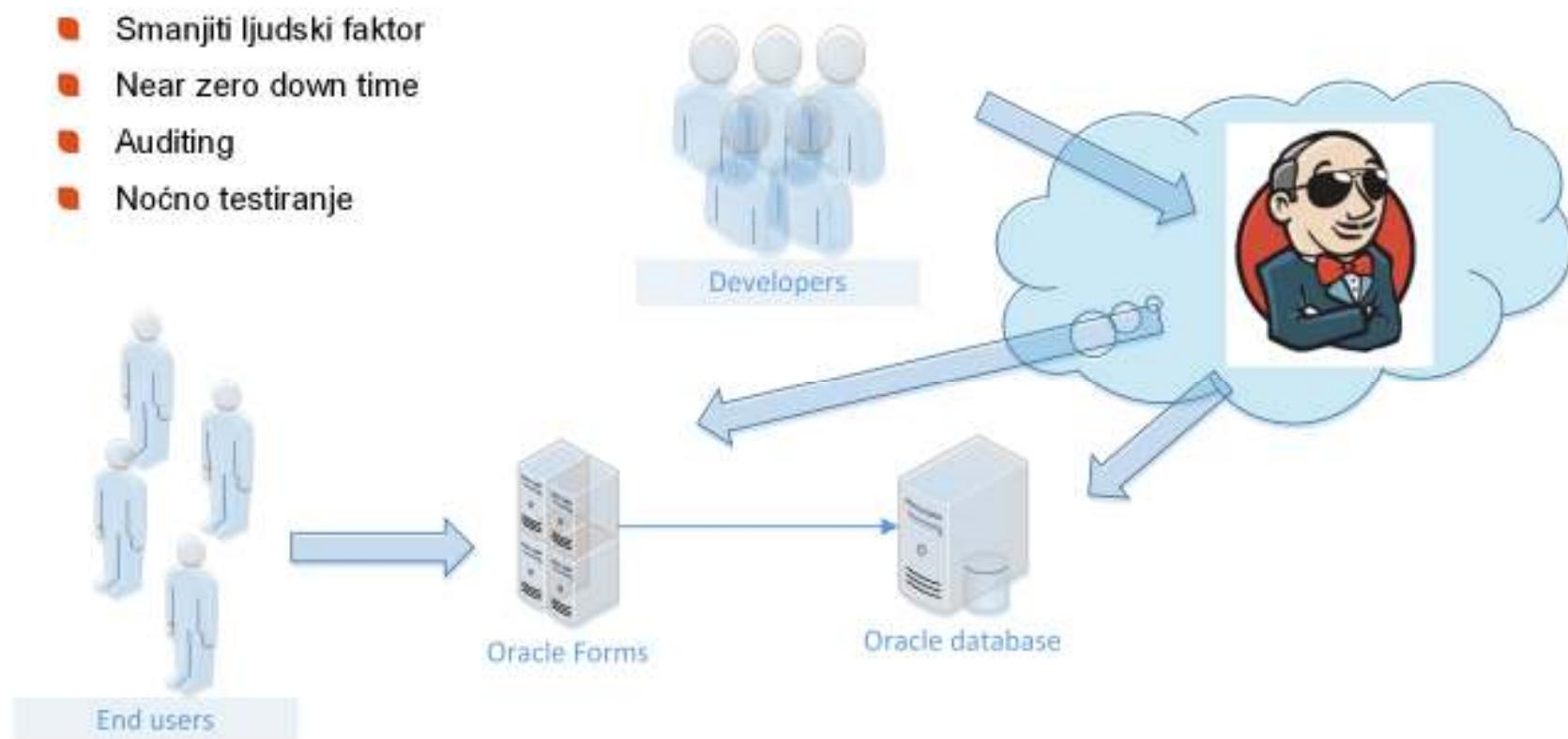
- Release Manager
- Multi skill person
- Flexible
- Overload?



CONTINUOUS INTEGRATION – CONTINUOUS TESTING

Release process optimization:

- Rasteretiti Integratora
- Smanjiti ljudski faktor
- Near zero down time
- Auditing
- Noćno testiranje



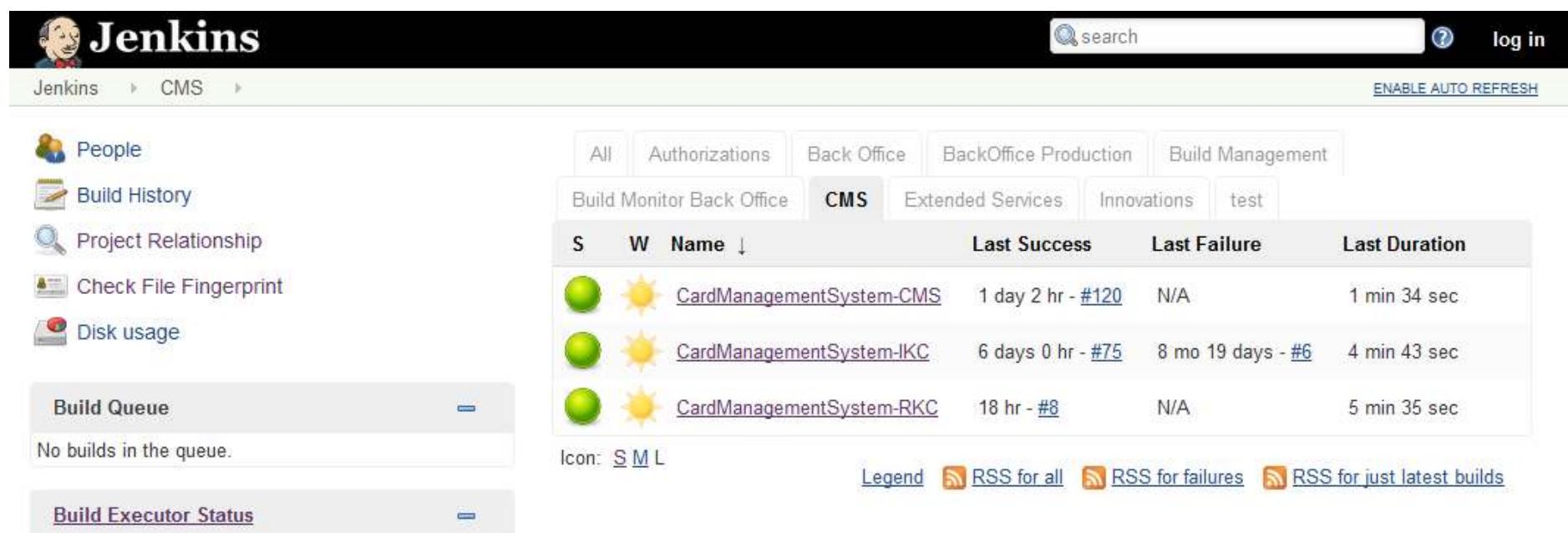
JENKINS CI

Continous integration:

- Open source
- Flexible
- Auditing

Automatizacija:

- Pristup source kontroli
- Release automation
- Monitoring



The screenshot shows the Jenkins dashboard for the CMS project. The left sidebar includes links for People, Build History, Project Relationship, Check File Fingerprint, and Disk usage. The main area displays a table of build statuses for three projects: CardManagementSystem-CMS, CardManagementSystem-IKC, and CardManagementSystem-RKC. The CMS tab is selected. The table columns are S (Status), W (Last Result), Name, Last Success, Last Failure, and Last Duration.

S	W	Name	Last Success	Last Failure	Last Duration
Green	Sun	CardManagementSystem-CMS	1 day 2 hr - #120	N/A	1 min 34 sec
Green	Sun	CardManagementSystem-IKC	6 days 0 hr - #75	8 mo 19 days - #6	4 min 43 sec
Green	Sun	CardManagementSystem-RKC	18 hr - #8	N/A	5 min 35 sec

Icon: [S](#) [M](#) [L](#)

Legend:  RSS for all  RSS for failures  RSS for just latest builds

JENKINS CI - DASHBOARD

Vizualni prikaz:

- Konfigurabilan
- Prikaz trenutnog statusa

Boje:

- Zeleno
- Žuto
- Crveno



Build Monitor Back Office

Build Name	Last Build Status	Last Build Time
BackOffice.deploy.buildFlow.Bor	Green	1d hours ago
BackOffice.deploy.buildFlow.Hrast	Green	1d hours ago
BackOffice.deploy.buildFlow.Javor	Green	1d hours ago
BackOffice.deploy.buildFlow.Kesten	Green	3 days ago
BackOffice.deploy.buildFlow.Smreka	Green	2 hours ago
BackOffice_Production.solution.build	Green	2 days ago
BackOffice.deploy.buildFlow.Bukva	Green	1m 1s (5m 52s)
BackOffice.deploy.buildFlow.Bukva	Green	1d hours ago
BackOffice.deploy.buildFlow.Jasen	Green	2 days ago
BackOffice.deploy.buildFlow.Jela	Green	1d hours ago
BackOffice.deploy.buildFlow.Omorika	Green	1d hours ago
BackOffice.deploy.buildFlow.Tuja	Green	1d hours ago
BackOffice_RC-DotNet.solution.build	Green	8 months ago

BUILD HISTORY

 Jenkins

Jenkins ➔ CMS ➔ CardManagementSystem-IKC ➔

 Back to Dashboard

 Status

 Changes

 Embeddable Build Status

Project

Deployment on  Rec

Build History [trend](#)

#	Date	Size
 #75	2016.09.30 10:06	
 #74	2016.09.30 10:02	12 KB
 #73	2016.09.30 09:07	12 KB
 #72	2016.09.30 08:53	48 KB
 #71	2016.09.27 15:21	12 KB
 #70	2016.09.27 15:05	19 KB
 #69	2016.09.23 15:00	12 KB
 #68	2016.09.22 15:11	12 KB
 #67	2016.09.22 14:30	12 KB
 #66	2016.09.22 14:20	12 KB
 #65	2016.09.22 14:01	12 KB
 #64	2016.09.22 13:31	12 KB
 #63	2016.09.21 15:58	12 KB

Uvid u povijest izvršavanja:

- Retention policy
- Status
- Event startanja joba

Permalink

- [Last build](#)
- [Last stat](#)
- [Last suc](#)
- [Last fail](#)
- [Last uns](#)



Build #75 (2016.09.30 10:06:20)



No changes.



Started by remote host 10.203.21.113 with note: bhocursta

BUILD CONSOLE OUTPUT

Svaki izvršeni job:

- Log
- Status
- Analiza



Console Output

```
Started by remote host           with note: bhocursca
[EnvInject] - Loading node environment variables.
Building on master in workspace D:\CIJenkins\jenkins_system\workspace\CardManagementSystem-IKC
[CardManagementSystem-IKC] $ E:\CIJenkins\TEE-CLC-12.0.2\tf.cmd workspaces -format:brief -server
Collection: http      :fs/          system/
Workspace           Owner       Computer Comment
----- -----
Hudson-CardManagementSystem-CMS-MASTER BMservice BOBLDZG
Hudson-CardManagementSystem-IKC-MASTER BMservice BOBLDZG
Hudson-CardManagementSystem-RKC-MASTER BMservice BOBLDZG
[CardManagementSystem-IKC] $ E:\CIJenkins\TEE-CLC-12.0.2\tf.cmd get . -recursive -version:D2016-
All files up to date.
[CardManagementSystem-IKC] $ E:\CIJenkins\TEE-CLC-12.0.2\tf.cmd history $/CMS/Release/Integratio-
-version:D2016-09-30T08:06:21Z -format:brief ***** -server:http://
Changeset User        Date           Comment
----- -----
367                  28.09.2016. 14:37:12 Fixed wrong zip code for merchant
[CardManagementSystem-IKC] $ cmd /c call D:\CIJenkins\apache-tomcat-8.0.22\temp\hudson1785493053
D:\CIJenkins\jenkins_system\workspace\CardManagementSystem-IKC>cd /d D:\CIJenkins\CardManagement
D:\CIJenkins\CardManagement>d:\CIJenkins\CardManagementSystem\CCdeployer\Deployer.exe D:\C
Forms objects deployed. Waiting for reports ...
Waiting cms ...
Waiting cms_en ...
Waiting cms ...
Waiting cms_en ...
Work cms ended.

Work cms_en ended.
```

SOURCE CODE TO DATABASE - COMPILE

PL SQL compile:

- PL SQL objekti u VCS
- Jasno vidljivo koji sql eventualno nije dobro izvršen
- Multi user login (pck, fnc, sql)
- Housekeeping

```
CardManagementSystem-IKC ▶ #72
Disconnected from Oracle Database 11g Enterprise Edition Release 11.2.0.4.0 - 64bit Prod
With the Partitioning option
connecting to IKC
Connected.
[! _____]
Compiling D:\CIJenkins\jenkins_system\workspace\CardManagementSystem-IKC\oracle\ \pck\c
Package body created.

[! _____]
Compiling D:\CIJenkins\jenkins_system\workspace\CardManagementSystem-IKC\oracle\ \pck\c
Trigger created.

[! _____]
Compiling D:\CIJenkins\jenkins_system\workspace\CardManagementSystem-IKC\oracle\ \pck\c
View created.

disconnecting from IKC ...
Disconnected from Oracle Database 11g Enterprise Edition Release 11.2.0.4.0 - 64bit Prod
With the Partitioning option
connecting to IKC
Connected.
-----
RETRIEVING INVALID OBJECT LIST - END CHECKPOINT ...
-----
CREATE TABLE POM_INTEGRATOR_2 ...
Table created.
-----
LIST OF INVALIDATED OBJECTS:
-----
'ALTER'||DECODE(OBJECT_TYPE,'PACKAGEBODY','PACKAGE',OBJECT_TYPE)||'||OWNER||'.
-----
ALTER FUNCTION BIB.BIB_ATM_SORT COMPILE ;
ALTER FUNCTION BIB.BIB_EMB_SORT COMPILE ;
ALTER FUNCTION CLM.CLM_CARD_WAS_AUTO_ISSUED COMPILE ;
```

RAZLIČITI OPERACIJSKI SUSTAVI

ORACLE FORMS:

- Razvoj - windows
- Runtime - linux

Parsiranje output logova:

- Error
- Warning
- Info

Parsed Console Output

 [Error \(0\)](#)

 [Warning \(12\)](#)

```
-ssh -l      -pw *****
/usr/script/
sudo Clm
(1 Warning in this section)
• 1 +exit 200
```

```
-ssh -l      -pw *****
sudo -u iaschk /usr/
/proveri_file Clm ---- pll
(1 Warning in this section)
• 2 +exit 0
```

```
-ssh -l      -pw *****
/usr/script/
sudo Clm
(1 Warning in this section)
• 3 +exit 200
```

```
-ssh -l      -pw *****
sudo -u iaschk /usr/
/proveri_file Clm ---- pll
(1 Warning in this section)
```

```
Started by remote host          with note: bhocursca
[EnvInject] - Loading node environment variables.
Building on master in workspace D:\CIJenkins\jenkins_system\workspace\CardManagementSystem-CMS $ E:\CIJenkins\TEE-CLC-12.0.2\tf.cmd workspaces -form
Collection: system/
Workspace Owner Computer Comment
-----
Hudson-CardManagementSystem-CMS-MASTER BMservice BOBLDZG
Hudson-CardManagementSystem-IKC-MASTER BMservice BOBLDZG
Hudson-CardManagementSystem-RKC-MASTER BMservice BOBLDZG
[CardManagementSystem-CMS] $ E:\CIJenkins\TEE-CLC-12.0.2\tf.cmd get . -recursive -vi
All files up to date.
[CardManagementSystem-CMS] $ E:\CIJenkins\TEE-CLC-12.0.2\tf.cmd history $/CMS/Re
-version:D2016-10-05T06:13:34Z -format:brief ***** -server:l
Changeset User Date Comment
-----
385           04.10.2016. 10:17:03 Nastavak integracije 05.10.20
[CardManagementSystem-CMS] $ cmd /c call D:\CIJenkins\apache-tomcat-8.0.22\temp\h
D:\CIJenkins\jenkins_system\workspace\CardManagementSystem-CMS>cd /d D:\CIJenki
D:\CIJenkins\CardManagementSystem>d:\CIJenkins\CardManagementSystem\CCdeploy&
-ssh -l      -pw *****
dev /usr/script/
sudo Clm      pll
+ FILE=Clm_1640
+ EXT=pll
+ SRCDIR=/usr/oracle/
+ SRCDIRLNK=/usr/oracle/i
+ EXEDIR=/usr/oracle/
+ EXEDIRLNK=/usr/oracle/
+ BACKSRCDIR=/usr/oracle/
'fileovi
'fileovi/linkovi
/exe
/exe/linkovi
'backup/source
```

ANALITIKA

Centralizirana analitika:

- Kompletno na jednom mjestu
- Drill down

Version 337 by
FR097285 - Merge to Integration

	\$/CMS/Release/integration/oracle/l	fmb/Kpx_.fmb
	\$/CMS/Release/integration/oracle/l	pck/kpx_.pck.pkb
	\$/CMS/Release/integration/oracle/l	pck/kpx_.pck.pks
	\$/CMS/Release/integration/oracle/l	sql/grant_execute_.pck.sql

Version 335 by
Dodana dva nova

	\$/CMS/Release/integration/oracle/l	/pck/mcp_.ablice.prc
---	-------------------------------------	----------------------

Changes

[#72 \(2016.09.30 08:53:14\)](#)

- 1. Fixed wrong zip code for merchant — [/ detail](#)

[#70 \(2016.09.27 15:05:23\)](#)

- 1. Ispravak. — [/ detail](#)

[#69 \(2016.09.23 15:00:02\)](#)

- 1. BK MIF++ support for reports — [/ detail](#)

[#62 \(2016.09.21 15:45:28\)](#)

- 1. Merge FR096039 into Integration — [/ detail](#)

[#58 \(2016.09.16 09:31:45\)](#)

- 1. Merge to Integration — [/ detail](#)

[#54 \(2016.09.15 10:55:38\)](#)

- 1. popravak — [/ detail](#)
- 2. popravak — [/ detail](#)
- 3. CR089426 - Merge to Integration — [/ detail](#)
- 4. CR089426 - Merge to Integration — [/ detail](#)
- 5. DVO+5 — [/ detail](#)
- 6. dorada na tipu — [/ detail](#)
- 7. FR097791 - Merge to Integration — [/ detail](#)
- 8. CC je bil bolji — [/ detail](#)
- 9. FR097285 - Merge to Integration — [/ detail](#)
- 10. Dodana dva nova BIN-a kao — [/ detail](#)
- 11. Ispravna verzija je spuštena na produkciju 02.09.2016. — [/ detail](#)
- 12. Dodana banka BNP PARIBAS i dorada da se može tržište. — [/ detail](#)
- 13. Merge FR097041 to integration — [/ detail](#)
- 14. Dodana podrška za tipove terminala — [/ detail](#)
- 15. PIN delay 0->1. — [/ detail](#)
- 16. Merge FR097033 to integration — [/ detail](#)
- 17. Merge FR097057 to integration — [/ detail](#)
- 18. functionality. — [/ detail](#)
- 19. functionality. — [/ detail](#)
- 20. functionality. — [/ detail](#)
- 21. functionality. — [/ detail](#)
- 22. number(8, 2) -> number(15, 2) — [/ detail](#)



ZAKLJUČAK

Enterprise sustavi:

- Zahtijevaju kontinuirano praćenje svih promjena
- Praćenje i prikupljanje audit podataka

Ručni poslovi:

- Izbaciti ljudski faktor greške
- Automatizirati sve ručne poslove
- Svesti na kontroliranje i monitoriranje

CI – Continuous Integration sustav:

- Pruža fleksibilnost pri automatizaciji
- Smanjuje Time To Market povećavanjem efikasnosti razvoja
- Transparentnost prema reviziji i poslovnim procesima
- Omogućuje pametno korištenje prikupljenih podataka

PITANJA?



INTESA SANPAOLO
CARD

THANK YOU FOR YOUR ATTENTION!

FOLLOW US:

